

Bank from Home

Do all your everyday banking, quickly, easily and safely.

Sign in for the first time



[Online Guide](#)

For more ways to bank from home, visit
MeridianCU.ca/BankFromHome

MeridianTM
Where banking feels good.

Online Banking Sign In

Select Banking Type

Personal Banking ▼

Email or Member Number

1234567

Password

••••••••

[Need help signing in?](#)

Remember Account

SIGN IN

Not a member? [Join Now](#)

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

[Contact Us](#) | [FAQs](#) | [Having Difficulty Signing In?](#)

Step 1: Sign in with your ID and password

You can sign in to Meridian Online Banking from the Meridian home page. Enter your Member number as your username in the field **Email or Member Number**.

Tip: You can find your Member number in the package you received when you joined Meridian. Later in this process we'll show you how to change your sign in ID to your email address. Your email address will probably be easier to remember than your Member number.

Enter your 8-digit temporary password. This would have been given to you when you joined Meridian. This temporary password is only active for 24 hours, so if you don't have one, or the one you have has expired, please call the Contact Centre at 1 (866) 592-2226.

Click the **Sign In** button.

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Meridian[™]
Where banking feels good.

Terms and Conditions

Please read the Meridian Online Banking Electronic Services Agreement.

Electronic Services Agreement

By clicking I AGREE, you confirm that you have read and agree to the terms and conditions contained within the Electronic Services Agreement.

I DISAGREE

I AGREE

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Step 2: Read and accept the terms and conditions

Terms and conditions are available from the [Electronic Services Agreement](#) link.

Click on the [I Agree](#) button to confirm that you've read and accept the terms and conditions.

Change Password

Password requirements:

- ✓ Be 8 to 12 characters long
- ✓ Include an upper case letter
- ✓ Include a lower case letter
- ✓ Include a number
- ✓ Passwords match

Current Password

New Password

Confirm Password

[CANCEL](#)

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Step 3: Reset your password

Here you'll need to change the temporary password to something that is unique to you.

Enter your 8-digit temporary password in the **Current Password** field.

Enter the new password you'd like to use in the **New Password** and **Confirm Password** fields.

Click the **Continue** button to save your new password.

Select Security Questions

You must select security questions and provide your answers to those questions before continuing.

Name of your first pet ▼

Buddy

Buddy

Oldest nephew's first name ▼

Joe

Joe

Colour of your first car ▼

Blue

Blue

Don't Ask Me Again

CONTINUE

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Step 4: Add your security questions

Now you need to set up 3 security questions and answers. These questions are an extra layer of security to help ensure that only you can access your accounts.

Select a question from each of the drop down lists under **Select security questions**. Then type the answer to the question in both the **Answer** and **Confirm answer** fields.

When you're done all three, click the **Continue** button.

Sign In using Email?

You can choose to use an email address for signing in, or skip to continue using your Member number.

Email

john.doe@email.com

[SKIP](#)

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Step 5: Add your email for signing in

Now, you have the option to add your email address to use as a sign in ID.

Tip: If you don't want to set up your email address as a sign in ID, you can skip this step by clicking the 'Skip' button.

Type your email address in the **Email** field and click the **Continue** button.

This will take you to the **Account Summary** screen, where you can view your accounts.

Tip: You can change these settings any time in the Meridian Mobile Banking app or in Meridian Online Banking.