

Bank from Home

Do all your everyday banking, quickly, easily and safely.

Sign in for the first time

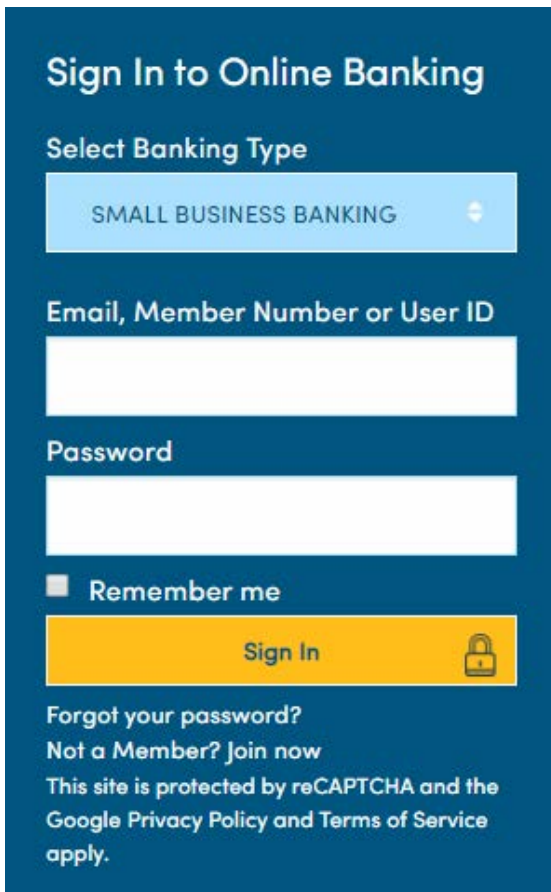


[Online Guide](#)

For more ways to bank from home, visit
MeridianCU.ca/BankFromHome

MeridianTM
Where banking feels good.

Please note that this procedure is only applicable to Authorized Officers (Business Owners).



The screenshot shows the 'Sign In to Online Banking' interface. At the top, it says 'Sign In to Online Banking'. Below that is a section for 'Select Banking Type' with a dropdown menu currently set to 'SMALL BUSINESS BANKING'. There are two input fields: 'Email, Member Number or User ID' and 'Password'. A 'Remember me' checkbox is present below the password field. A yellow 'Sign In' button with a lock icon is at the bottom of the form. Below the button, there are links for 'Forgot your password?' and 'Not a Member? Join now', and a disclaimer: 'This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.'

Step 1: Sign in with your ID and password

You can sign in to Small Business Online Banking from the Meridian home page. Ensure Small Business Banking is selected in the drop down menu.

Take the **User ID** provided to you by your Advisor or another Meridian Representative and enter this into the **Email, Member Number or User ID field**.

Your User ID will be the first three letters of your first name, followed by the first three letters of your last name and then your business Member#, e.g. joetes1233618

Enter your 8-digit temporary password. This would have been provided to by your Advisor or Meridian Representative. This temporary password is only active for 24 hours, so if you don't have one, or the one you have has expired, please call the Contact Centre at 1 (866) 592-2226 Option #3.

Click the **Sign In** button.

Terms and Conditions

Please read the Meridian Online Banking Electronic Services Agreement.

Electronic Services Agreement

By clicking I AGREE, you confirm that you have read and agree to the terms and conditions contained within the Electronic Services Agreement.

I DISAGREE

I AGREE

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Step 2: Read and accept the terms and conditions

Terms and conditions are available from the [Electronic Services Agreement](#) link.

Click on the [I Agree](#) button to confirm that you've read and accept the terms and conditions.

Change Password

Password requirements:

- ✓ Be 8 to 12 characters long
- ✓ Include an upper case letter
- ✓ Include a lower case letter
- ✓ Include a number
- ✓ Passwords match

Current Password

New Password

Confirm Password

[CANCEL](#)

[CONTINUE](#)

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Step 3: Reset your password

Here you'll need to change the temporary password to something that is unique to you.

Enter your 8-digit temporary password in the **Current Password** field.

Enter the new password you'd like to use in the **New Password** and **Confirm Password** fields.

Click the **Continue** button to save your new password.

Select Security Questions

You must select security questions and provide your answers to those questions before continuing.

Name of your first pet ▼

Buddy

Buddy

Oldest nephew's first name ▼

Joe

Joe

Colour of your first car ▼

Blue

Blue

Don't Ask Me Again

CONTINUE

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Step 4: Add your security questions

Now you need to set up 3 security questions and answers. These questions are an extra layer of security to help ensure that only you can access your accounts.

Select a question from each of the drop down lists under **Select security questions**. Then type the answer to the question in both the **Answer** and **Confirm answer** fields.

When you're done all three, click the **Continue** button.

Step 5: Link To Your Personal Account

An Authorized Officer's (Business Owner's) personal account can be linked to their business account upon request.

Prior to submitting a request, the Authorized Officer must have signed in to their Personal Online Banking and accepted the terms and conditions.

Tip: Only an Authorized Officer that is the Business Owner is able to access their personal accounts.



Once the request is complete, sign into your Small Business Online Bank account to navigate to the [Account Summary](#) screen.

You will know that your personal account has been linked when you are able to click on the Personal tab at the top left corner of the screen and the Account Summary page changes to display your personal account information.