

Bank from Home

Do all your everyday banking, quickly, easily and safely.

Sign in for the first time



[Mobile Guide](#)

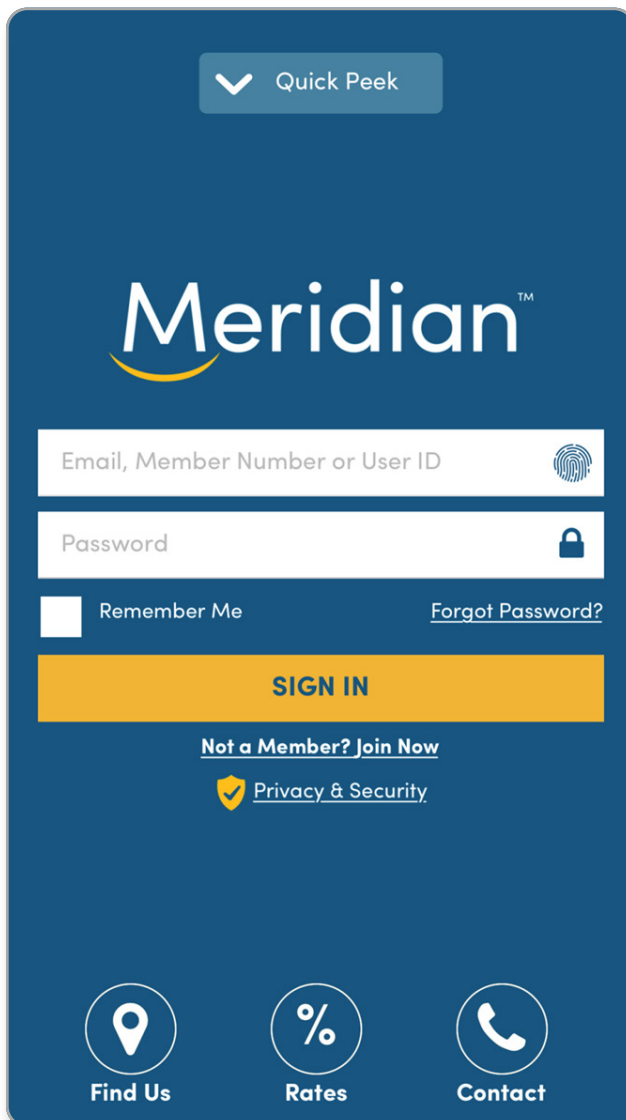
For more ways to bank from home, visit
MeridianCU.ca/BankFromHome

MeridianTM
Where banking feels good.

Please note that this this procedure is only applicable to Authorized Officers (Business Owners).

Step 1: Download the Meridian Mobile App

If you've already downloaded the mobile app to your phone, you're ready for **Step 2**. Need help downloading the app? Check out our guides for both iPhone or iPad, and Android at MeridianCU.ca/BankFromHome



The screenshot shows the Meridian mobile app's sign-in interface. At the top, there is a 'Quick Peek' button with a downward arrow. Below it is the Meridian logo. The main section contains two input fields: 'Email, Member Number or User ID' with a fingerprint icon on the right, and 'Password' with a lock icon on the right. Below the password field are a 'Remember Me' checkbox and a 'Forgot Password?' link. A prominent yellow 'SIGN IN' button is centered below these fields. Underneath the button are links for 'Not a Member? Join Now' and 'Privacy & Security' with a shield icon. At the bottom, there are three circular icons: 'Find Us' (location pin), 'Rates' (percentage sign), and 'Contact' (phone handset).

Step 2: Sign in with your ID and password

Open the Meridian Mobile Banking App, and take the User ID provided to you by your Advisor or another Meridian Representative and enter this into the **Email, Member Number or User ID** field.

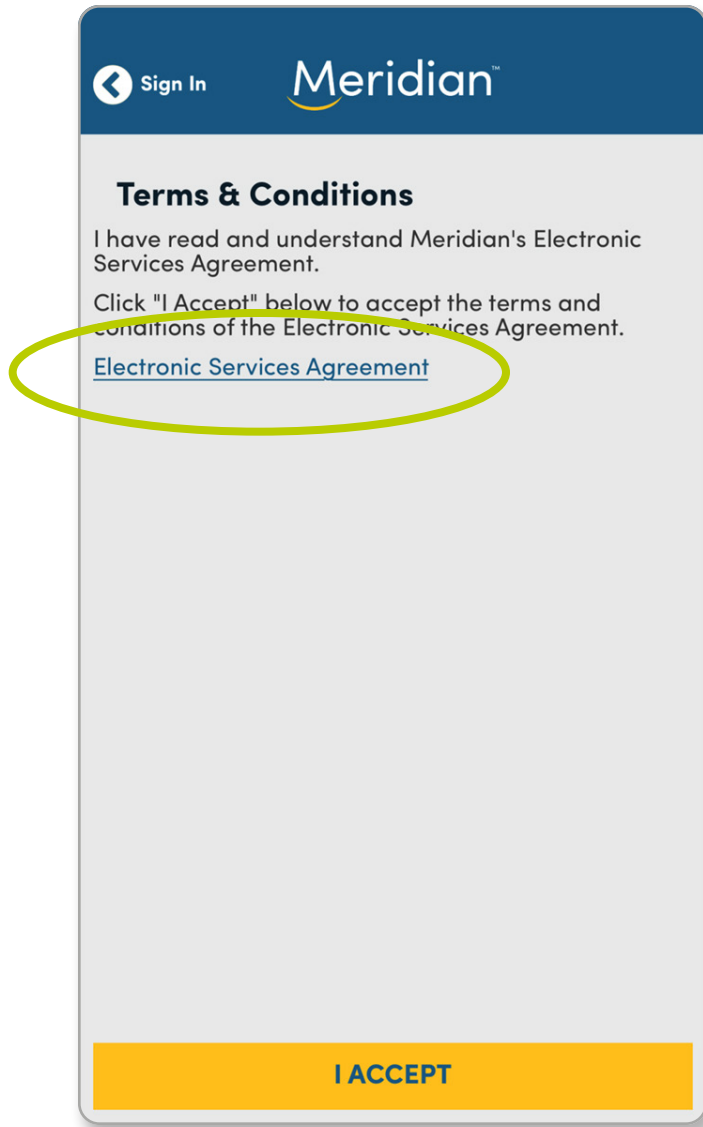
Your User ID will be the first three letters of your first name, followed by the first three letters of your last name and then your business Member#, e.g. joetes1233618

Enter your 8-digit temporary password. This would have been provided to by your Advisor or Meridian Representative. This temporary password is only active for 24 hours, so if you don't have one, or the one you have has expired, please call the Contact Centre at 1 (866) 592-2226 Option #3.

Tap the yellow **Sign In** button.

For more ways to bank from home, visit MeridianCU.ca/BankFromHome

Meridian[™]
Where banking feels good.



Step 3: Read and accept the terms and conditions

Terms and conditions are available by tapping the ***Electronic Services Agreement*** link.

By tapping on the ***I accept*** button, you confirm that you've read and accept the terms and conditions.

← Sign In Meridian™

Change Password

New Password

Confirm Password

CANCEL SAVE

Step 4: Reset your password

This is the step where you need to change the temporary password to something that is unique to you.

You'll be prompted to reset your password by entering it twice. Tap the **Save** button to save your new password.

← Sign In Meridian™

Setup Security Questions

Question 1

Select a security question ▼

Answer

Confirm Answer

Question 2

Select a security question ▼

Answer

Confirm Answer

Question 3

Select a security question ▼

Answer

Confirm Answer

CANCEL **SAVE**

Step 5: Add your security questions

Here you will be asked to set up 3 security questions and answers. These questions are an extra layer of security to help ensure that only you can access your accounts.